

Field Engineer(s)

Idox Transport

Location: Bristol/Bath area

About the role

The Field Engineer will be based in a depot in the Bristol/Bath area and will be responsible for the delivery of engineering and maintenance services across the Bristol, Bath, North Somerset and South Gloucestershire areas.

The role offers a high degree of autonomy and will suit a self-starter wanting responsibility including liaising directly with customers and being empowered to solve problems, create and change processes for the good of the business.

Of paramount importance will be the adherence to, and the management of H&S requirements across the depot, the team and the engineering works done from there.

As well as normal working hours, a rota will be in place for emergency out of hours cover and the post holder will be expected to participate in this.

Responsibilities:

The Field Engineer will be responsible (together with other Engineers) for the following:

- Responsible for ensuring that all works, the depot and vehicles are managed within agreed H&S requirements and policies
- Day to day liaison with the Idox Transport customers in the area to provide an effective local and professional service
- Ensuring that contractual fault response and fix times are met
- Ensuring that spare parts stock is maintained and replenished in anticipation of demand
- Ensuring that leased vehicle fleet is managed as per lease requirements and remains safe to operate
- Generating quality and other processes to facilitate efficient operations throughout the depot.

Personal Specification

What would make someone successful in this role:

- Knowledge of real time information (RTI) displays, signage, and their maintenance and installation is a strong advantage. Knowledge of Variable Message Signs (VMS) or similar technologies would be very relevant.
- Knowledge of Windows CE and other Windows Operating Systems including the ability to load images and other files on the same.
- Experience of maintaining electronic displays comprising modems, Single Board Computers, LED and TFT signage.
- Self-starter
- Good working knowledge of current H&S requirements for engineering staff working on the roadside

- Experience of working and reporting directly to customers
- Experience of taking the initiative to solve problems including creating processes to prevent reoccurrence or to improve efficiency
- Knowledge of COSHH and NRSWA and other legislation related to working on the highways and related areas.

Additional desirable qualities;

- G39 training completed
 - CSCS card held
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About idox plc

Idox is the leading applications provider to UK local government for core functions relating to land, people and property, such as its market leading planning systems and election management software. Over 90% of UK local authorities are now customers. Idox provides public sector organisations with tools to manage information and knowledge, documents, content, business processes and workflow as well as connecting directly with the citizen via the web, and providing elections management solutions. It also supplies in the UK and internationally, decision support content such as grants and planning policy information and corporates compliance services. Idox delivers engineering document control, project collaboration and facility management applications to many leading companies in industries such as oil & gas, architecture and construction, mining, utilities, pharmaceuticals and transportation in North America and around the world.

The Group employs c.900 staff located in the UK, the USA, Canada, Europe, India and Australia.

Idox has many offices across the Country and therefore travel will be required.

The Benefits

This post commands a competitive salary depending upon experience, along with an excellent benefits package.

How to apply

Applicants should submit a CV, and a short cover letter (*maximum 500 words - including salary expectation, and current remuneration*) explaining why they feel they would be suited to this role to Join.Us@idoxgroup.com.

Please note successful applicants will need to satisfy the BPSS guidelines (Baseline Personnel Security Standards) which consist of the receipt of satisfactory references covering the last 3 years of employment; an identity check; verification of eligibility to work in the UK; and a Basic Disclosure Check. This is in order to help us make safer recruitment decisions and prevent unsuitable people from working with access to personal and sensitive data.

Privacy Notice

As part of the recruitment process we will collect data about you in a variety of ways including the information you would normally include in a CV or a job application cover letter, or notes made by our recruiting officers during a recruitment interview.

Please read the Idox Recruitment Data Privacy Policy here <http://www.idoxgroup.com/privacy.html>