

Data Consultant

Land, Property and Public Protection, Customer Success, Onboarding

UK, home based with occasional travel

About the role

At Idox, data powers everything we do. We are a dynamic and forward-thinking organisation that believes in using data to drive innovation, inform decision-making, and create value for our customers. With our commitment to excellence, we continuously push the boundaries data integration, ETL process and data analytics.

As an industry leader, our success hinges leveraging data effectively. That's why we foster a culture that celebrates curiosity, creativity, and collaboration, where every team member is empowered to explore new ideas and drive meaningful change. Through diversity of thought and a commitment to continuous learning, we can deliver exceptional results for customers and stay ahead in a rapidly evolving field.

We're excited to expand our team with a talented Data Consultant / Engineer who will help us develop new tools, processes and solutions to improve our data transition and onboarding services. If you are passionate about data, driven by innovation and eager to contribute to our success, join us on this journey to unlock new possibilities for growth and excellence at Idox.

Join us on this exciting journey as we explore new frontiers in data analytics and unlock new opportunities for growth and success. At Idox the possibilities are endless, and the future is bright.

Key responsibilities

- Undertake a thorough requirements analysis and discovery phase at the outset of each project that clearly defines objectives, dissects data sources, and outlines exact transformation specifications.
- Execute a portfolio of ETL project deliveries using both in-house and industry standard tools and practices with a focus on quality, scalability and reliability.
- Communicate effectively with customers to provide updates on project progress, gather feedback, and address any concerns.
- Collaborate with internal teams to provide customised ETL solutions tailored to customer specific requirements where necessary, prioritising accuracy, performance and feasibility.

- Troubleshoot and resolve any issues that arise during the ETL process working collaboratively with customers and colleagues to achieve the best outcomes for all.
- Contribute to the ongoing development and evolution of innovative and efficient processes that improve delivery, quality and consistency across our data consulting services.
- Develop and maintain documentation for ETL processes, including data mappings, transformations, technical specifications, and workflows for reference and compliance.
- Stay informed of industry trends, best practices and advancements in ETL and data management.

To be successful

- **Educational Background:** A Bachelor's degree in Computer Science, Information Technology, or similar; equivalent work experience in a data consulting or ETL engineering is also valued.
- **ETL Expertise:** Proven experience working with ETL processes across various tools with proficiency in data migration and transformation.
- **Database proficiency:** Strong knowledge of Oracle, SQL Server, and PostGres SQL databases.
- **Technical Skills:** Proficiency in Python and Pandas for data manipulation and analysis. Familiarity with Microsoft products, including Excel, Word, Access and PowerPoint.
- **Problem Solving:** Detail-oriented with exceptional problem-solving skills, capable of troubleshooting issues quickly and efficiently.
- **Communication:** Excellent ability to convey technical concepts to non-technical stakeholders, collaborate with customers and work cross-functionally with internal teams.
- **Client Engagement:** Experience of working directly with customers to undertake requirements analysis, extract objectives and translate into technical deliverables.
- **Process Improvement:** Willingness to contribute to development of new processes and tools to streamline service quality and enhance delivery speed.
- **Desirable skills:** Familiarity with data visualization tools such as Tableau or Power BI and experience with cloud-based data platforms (e.g., AWS, Azure, Google Cloud) is a plus.

How to apply

Please submit a CV, and a short cover letter (*maximum 500 words - including salary expectation, and current remuneration*) explaining why this role is of interest to you and how your experience aligns with the key responsibilities to join.us@idoxgroup.com

Please note successful applicants will need to satisfy the BPSS guidelines (Baseline Personnel Security Standards) which consist of the receipt of satisfactory references covering the last 3 years of employment; an identity check; verification of eligibility to work in the UK; and a Basic Disclosure Check. This is in order to help us make safer recruitment decisions.

About Idox

Our specialist software solutions power the performance of government and industry, driving productivity and a better experience for everyone. Built around the user and designed in collaboration with experts who have worked through every detail of every process from end-to-end, our hard-working process engines deliver exceptional functionality and embed workflows that drive efficiency and best practice with a long-term focus for regulated environments.

Through the automation of tasks, the simplification of complex operations, finding scalability as operations evolve, and more effective management of information, we help our customers harness the power of Digital, so they can do more.

We employ around 660 staff in the UK and worldwide, including Europe, North America and Asia, so some travel to meet colleagues may be required.

Our Values



Dynamism

We shape our future



Responsibility

We are accountable for our actions



Integrity

We do the right thing



Valued

We value each other



Excellence

We set the benchmark for quality

DRIVE

The core values taking us forward

Our Culture

We are ambitious in working together to promote a more inclusive environment, which attracts all candidates and signals our commitment to celebrate and promote diversity. Idox is a company where we can all be ourselves and succeed on merit, where we respect all our employees, customers and communities in which we live, work and are a part of.

We recruit and reward employees based on capability and performance – regardless of race, gender, sexual orientation, gender identity or expression, lifestyle, age, educational background, national origin, religion or physical ability. Each office location worldwide, is free to respond to local needs to create a culturally sensitive workplace for everyone. In doing so, we want every employee to feel our commitment to showing respect for all and encouraging open collaboration and communication.

Our Benefits



Flex to Fit

We recognise that for individuals, the opportunity to work flexibly can enable them to achieve a better work-life balance along with a greater sense of responsibility, ownership and control of their working life. During the pandemic, all our employees successfully transitioned to remote working and we are open to conversations on work patterns to suit our employees needs such as change to working times; part time working; term time working; 9-day fortnight. We are proud to be a flexible employer enabling effective hybrid working for our employees.



Family Friendly

We understand how important family is to our employee and provide support through difficult times such as bereavement as well as offering excellent pay and leave benefits for parents and carers welcoming a child.



Health & Wellbeing

Our Workplace Wellbeing team provide support and resources on mental health and lifestyle. We also provide 24/7 confidential help via our employee assistance programme.



Be Heard

You will have the chance to impact change within Idox by having your voice heard via our CEO live broadcasts; making suggestions to Idox Voice forum or sharing your ideas in our company newsletter, Inside Idox.



Community

You will have the opportunity to participate in community and social activities, as well as group wide fundraising ventures. We prioritise sustainability and ethical impact on our communities and we pledge to allow our employees to carry out volunteer work.



Your Development

Our mentor scheme will help you to achieve personal and professional growth through learning from experienced colleagues and you will also have access to online and face to face learning modules including our Leadership Development Programme.



Financial Security

We offer full company sick pay plus income protection for long term illness and our life assurance cover is provided up to four times annual salary. Our Pension Scheme operates on a Salary Exchange Contribution Basis so you will receive relief from NI contributions.

You are also invited to join our Idox Xtra Share Scheme where every share bought will receive an extra one free from the company.

Privacy notice

As part of the recruitment process, we will collect data about you in a variety of ways including the information you would normally include in a CV or a job application cover letter, or notes made by our recruiting officers during a recruitment interview.

Please read our Recruitment Data Privacy Policy here: <https://www.idoxgroup.com/policies>